



Terms & Conditions

Cancellation or Abandonment

In the event of cancellation, advanced online ticket purchases will be refunded in full less booking fee.

If the event is abandoned part way through any one day of the event, no refunds will be issued.

Postponement or rescheduling of dates

Should Hickstead be forced to change or postpone the date of an event, pre-purchased tickets will be reissued for the comparative day of the event.

If the rescheduled dates are not suitable, a full refund less the booking fee will be issued.

Notification Process

Tickets must be cancelled and re-issued for the new date.

In the event of cancellation the purchaser will be notified by email with details of the transfer / refund process.

Refunds

No duplicate tickets can be issued nor refunds made in respect of any lost, forgotten, unused or surplus tickets.

Advance Ticket sales

All tickets are subject to availability

Disclaimer of liability & reservation of right

Save for death or personal injury caused by the negligence of the Organisers or anyone whom they are in law responsible, neither the organisers, Hickstead Ltd, The British Equestrian Federation, British Showjumping, The Bunn Family and trustees, nor any agent, employee or representative of these bodies accepts any liability for any accident, loss, damage, injury, illness to horses, owners, riders, grooms, spectators, sponsors, dogs, exhibitors, land, cars, their contents and accessories or any other person or property whatsoever, whether caused by their negligence, breach of contract or in any other way whatsoever.

The organisers reserve the right to refuse admission to any Hickstead event to any persons, or withdraw permission at any time to remain on site and shall not be required to give any reason for such action.

These Terms and Conditions are subject to change at any time without notice.

Company: Hickstead Ltd

Company registration: No: 00659028